

SAFEY Emergency System

Mobile Apps and Counter-terrorism



Patrick Aventurier - Getty Images

The number of high profile terrorist incidents around the world have left people feeling uncertain about traveling. In response to this many people are turning to the growing travel security market to ensure their safety abroad. Mobile apps are becoming a popular choice, as they are designed for personal travel security, providing vital information with real-time alerts and are an affordable solution

The terror attack in Nice, on July 14th 2016, illustrated that the risk of terrorism is still present. France is an extremely popular study abroad destination, with over 17,000* students studying in the country every year, from the United States alone. In the wake of recent of high profile terrorist attacks in 2015 and 2016, many foreign governments have increased the risk level of traveling to France. Governments around the world are continuously working to improve security for travelers, and local populations alike, yet attacks of this nature are difficult to prevent. A sobering reminder, as the tragedy in Nice left 86 people dead, and 303 people hospitalized.

Travel security apps can help in emergencies of this nature. It is vital that people are able to receive relevant and accurate information about an attack, during the attack. Having the right information in real-time can help in the chaos following, and widespread confusion during these incidents.

SAFEY is a travel security app that was able to help during the terror attack in Nice, as one user explains:

A security manager at home in Northern Europe, received targeted information and advice from the SAFEY app on the situation. This enabled him to get in contact, and inform some of his colleagues that were on location, and keep them informed as the situation developed. Some of them were hiding behind tables in restaurants close to the attack. **Before the SAFEY information reached them they were unaware of what was actually going on.**



Valery Hache - AFP - Getty Images

In response to these attacks many governments are releasing apps to help counter terrorism. France released their own security app SAIP, that was released a month before the incident; however, the app didn't send out an alert until 3 hours after the event. Even considering technical shortcomings, the SAIP app is still a great initiative, and more governments should follow suit; however, the SAIP does not reach beyond the borders of France.

Mobile apps are able to send security information to travelers in real-time, through push notifications or SMS alerts. Information sent straight to your phone can help during a disaster, especially if you are traveling without knowing the local language.

SAFEY provides alerts for areas all over the world, and contextualized security and transportation information. SAFEY app users are notified on arrival to a new country what the risks are for travelers. On the ground, **the SAFEY app uses GPS positioning technology** to inform app users of incidents happening in their geographical location. If a SAFEY app user is in harms way and needs assistance, their exact location can be easily and instantly transmitted to security administrators. In these ways, the SAFEY Emergency System is a true global travel safety solution.

In the wake of the attacks in Paris of 2015 and the Nice attack earlier this year, study abroad growth in France has decreased by nearly one half. While safety is a growing concern for staff, students and parents, it is pro-active solutions such as safety apps that are giving people hope. The goal for SAFEY Emergency System is to provide the right information at the right time, to keep travelers safe and ultimately save lives.



SAIP, the French government's safety app alert was sent 3 hours after the incident occurred in Nice.



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